

## Newport Ski Swap from a Customer

I've been associated with the swap for 25 of it's 31 years at Newport. Over those years, I have had conversations with many customers and have also received many emails regarding the swap, both suggestions for improvement and many, many compliments for the tremendous volunteers, the organization and processes of the swap, the value to the school and the value to the community at large. I could write many of these from across the years. Many of our customers have been coming to swap for 20+ years with their children and even grand children. We have many reasons for running this community ski swap, only part of which is providing additional funding for Newport High School educational opportunities.

This email is one example of the many reasons why I continue to help keep this swap going.  
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From: *Customer Email Removed*

Subject: What a Great thing

We took our kids to ski swap for the first time this year and it was amazing! Mind blowing really! An amazing volunteer named Bob kept us from being totally overwhelmed. I would like to keep the connection my family made with this gentleman but I must have taken his email wrong because it keeps bouncing back. Do you have a Bob with a email similar to xxxxx?

I know this is random request and one more little take for you but felt from your website that you understand things like this Ski swap are actually about something much larger than material things.

Thank You for the swap and thank you in advance for help with this missed connection,

Colleen

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Thank you very much from all of the volunteers and shop personnel for taking the time to write this. Your appreciation helps make the tremendous amount of work involved feel all the more worthwhile.

**Sincerely,  
Don Meyer  
Swap Chair**